## Best Practices Score Alakanuk Spring 2021

Category		O&M Scoring Criteria	Possible	Score	Explanation of Score	How to Improve Score	Contact
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system	10	3	System Classification: Water Treatment 2	Cyprian Augline needs 1.0 CEU by 12/31/21 to renew his	
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution	7			certification. Cyprian Augline and Jason Joe need to take and pass the WT 1 exam. Please see the enclosed flyer with more	
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator	5			information about certification.	
		Utility has one or more operators certified at some level in water treatment or distribution	3				
		Utility has no certified operators	0		Cyprian Augline holds a certification but not at the correct level. Jason Joe holds no certifications.		
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified	25	15	The utility is not performing the required maintenance or isn't keeping records of maintenance.	To receive the full points in this category, the operator must have a Preventative Maintenance plan that they follow and the completed plan must be submitted to your assigned RMW each quarter.	Billy Westlock YKHC RMW 949-1236
		Utility has a written PM plan; performance of PM and record keeping are not consistent	15				
		Utility has no PM plan or performs no PM	0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year	10	0	The utility had 88 Drinking Water Monitoring and Reporting violations in 2021.	The Drinking Water Program provides you with an Annual Monitoring Summary with all of the required samples for your water system. All samples and reports must be collected and submitted in a timely manner.	Kalah Statz ADEC Drinking Water Program 269-7647
		Utility had up to five Monitoring and Reporting violation during the past year	5				
		Utility had more than five Monitoring and Reporting violation during the last year	0				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years	5	5	Kendra James attended QuickBooks training on 2/22/2020.	To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.	Fred Broerman DCRA RUBA Program 543-3475
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator	5	5	Minutes provided for JUN-NOV 2020. JUN, JUL, SEP and NOV minutes included water operator's reports.	To maintain full points, the governing body must continue to meet according to ordinance and provide RUBA with meeting minutes.	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements	2				
		The utility owner's governing body does not meet	0				
	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body	15	10	The city's overall FY21 budget adopted May 19, 2020 is balanced. However, the water utility budget, within the city's overall FY21 budget, is not balanced and only has a \$1,000 annual allocation for heating fuel. Additionally, the budget numbers found in the water utility's monthly financial reports don't match those in the city's FY21 budget.	Provide RUBA with an adopted, realistic budget. Provide RUBA with monthly financial reports and meeting minutes that demonstrate the council is reviewing the monthly financial reports.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not	13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented	10				
		Utility owner and the Utility have not adopted a budget	0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account	20	5	Water and sewer utility's heating fuel and electric expenses not being adequately tracked. Therefore, it could not be verified that revenues are sufficient to cover operating expenses.	To receive additional points, the utility needs to create a balanced and realistic budget, and provide monthly financial reports in cash basis to RUBA staff to demonstrate sufficient revenue and/or subsidy to cover the utility's expenses.	
cial		Utility is collecting revenue sufficient to cover expenses	15				
Financial		Utility has a fee schedule and a collection policy that is followed	5				
		Utility has no fee structure or collection policy	0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place	5	5	Policy verified on 1/12/2021	Full points have been awarded. Maintain active Worker's Compensation policy to continue receiving these points.	
		Utility has a current worker's compensation policy in place for all employees	2				
		Utility has no worker's compensation policy	0				
	i Pavroli i lanility i	Utility has no past due tax liabilities and is current with all tax obligations	5	5 2 5	Current on all payroll tax liabilities.	Full points have been awarded. Continue to submit timely reports and payments to maintain these points.	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations	2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed	0				
	CIP O&M Score	0 SDS O&M Score 8 TOTAL SCORE	53	3			